



ASAP

Automated Score Aggregation Program

Deliver Customer Experience Insights Faster, Smarter, and With Confidence

Managing customer experience data across multiple brands and dealerships can be overwhelming. Disconnected surveys, delayed reporting, and manual compilation make it hard to act quickly. Oxlo's Automated Score Aggregation Program (ASAP) solves this by giving dealer groups the clearest, most immediate view of their customer experience performance so you can act when it matters most.

ASAP not only stands for Automated Score Aggregation Program, but also reinforces Oxlo's commitment to delivering customer insights *as soon as possible*.

Why ASAP

Automated Data Aggregation – Consolidates customer survey results from across brands and rooftops into one consistent view.

Actionable, Accurate Insights – Standardizes and validates results to ensure every score is reliable and decision-ready.

Immediate Delivery – Delivers insights “as soon as possible” in CSV format, so your team spends less time cleaning data and more time acting on it.

Types of Surveys

Sales Experience – Capture insights from the initial buying process.

Service Experience – Understand satisfaction with repair and maintenance visits.

Fix It Right the First Time (FIRFT) – Measure accuracy and efficiency of service delivery.

Brands We Collect For



Benefits of ASAP



Eliminate Silos – Centralize data from all brands and dealerships.



Improve Communication – Provide one source of truth for managers, employees, and executives.



Ensure Consistency – Standardize reporting across survey types.



Drive Decision-Making – Use real-time insights to refine sales, service, and retention strategies.

The ASAP Index Data Set Includes

Simplify, Standardize, and Act ASAP

With Oxlo's ASAP, dealer groups eliminate delays and inconsistencies, gaining reliable insights that strengthen customer satisfaction and loyalty across every brand and location.

Contact Oxlo Today.

OEM	STORE	SCORE LEVEL	INDEX TYPE	DATA RANGE	EMPLOYEE	INDEX SCORE	COMPARATOR SCORE	COMPARATOR TYPE	SURVEY COUNT
FORD	FFOR	DEALERSHIP	SALES	3-MONTH	JIM L	4.81	4.88	DISTRICT	35
FORD	FFOR	SALES CONSULTANT	SALES	3-MONTH	MIKE S	4.92	4.89	NATIONAL	13
FORD	FFOR	SALES MANAGER	SALES	YTD	TOM A	4.86	4.87	NATIONAL	142
LEXUS	LOMCH	SERVICE ADVISOR	SERVICE	3-MONTH	BRENDA L	4.81	4.88	REGIONAL	4
LEXUS	LOMCH	SALES MANAGER	SALES	3-MONTH	AVERY C	5	4.88	REGIONAL	1
VOLKSWAGEN	VWOC	SERVICE TECHNICIAN	FRFT	YTD	BEN A	5	4.88	NATIONAL	3